
ORDER GUIDE

Welcome to NDG

Thank you for choosing **NDG Crystal Bikini Design**.

Every competition bikini is created individually with your physique, competition division, personal style and overall stage look in mind.

Our goal is not only to create a beautiful bikini, but also to make the entire process from your first enquiry to stepping on stage as simple, clear and personal as possible.

This guide explains the request and ordering process, measurements, design approval, production, payment, delivery and aftercare.

1. Submit Your Custom Bikini Request

The first step is to complete the **NDG Custom Competition Bikini Request Form**.

The form provides us with the information we need to assess your request, including:

- your contact information,
- competition federation and division/category,
- competition date,
- whether this is your first competition,
- preferred top style,
- preferred bottom coverage or specific federation cut,
- colour and design preferences,
- current body measurements,
- current and expected stage weight,
- current physique photographs,
- previous bikini fit issues, if applicable,
- preferred delivery method.

Submitting the Request Form **does not automatically mean that your order has been accepted**.

Once your request has been reviewed, NDG will contact you personally to discuss any necessary details and confirm whether the order can be accepted.

2. Measurements

Accurate and current measurements are essential for creating a competition bikini with the best possible fit.

Before taking your measurements, please carefully review the **NDG Measurement Guide images** and follow the instructions shown in each image.

Please provide:

- Height
- Current Weight
- Expected Stage Weight
- Bust Contour
- Under-Bust Contour
- Narrowest Waist Contour
- Hip Bone Contour
- Widest Glute Contour
- Crotch Length
- Open Leg Contour

Measurements should be taken in centimetres and as accurately as possible.

Whenever possible, we recommend having another person assist you with taking the measurements.

Please do not estimate measurements.

Your **Expected Stage Weight** is important because significant weight loss during competition preparation may affect the final fit of the bikini.

If you expect significant physique changes beyond your expected weight change, please mention this in the Request Form.

3. Physique Photographs

Please upload current photographs wearing a bikini or underwear **without push-up padding**.

Required photographs:

- Front relaxed
- Side relaxed
- Back relaxed

These photographs help NDG assess your current proportions, physique and the most suitable bikini construction.

Previous competition bikini photographs may also be uploaded optionally, particularly if you would like to show a previous fit or explain a problem you experienced with another competition bikini.

4. Request Review

Once we receive your request, we carefully review the information provided.

We focus in particular on:

- the accuracy and current relevance of your measurements,
- your current physique and expected stage condition,
- competition division and federation,
- appropriate bikini construction,
- top style,
- cut and coverage,
- technical feasibility of the requested design,
- production capacity,
- available production time before your competition.

If anything is missing or requires clarification, NDG will contact you before accepting the order.

If current production capacity does not allow us to complete your bikini to the required standard and within the necessary timeframe, the request may not be accepted.

5. Size & Fit Recommendation

Competition bikinis do not fit like standard elastic swimwear, so correct sizing and construction are extremely important.

Based on your:

- measurements,
- photographs,
- current and expected stage weight,
- competition division,
- federation,
- personal preferences,

NDG may recommend the most suitable:

- size,
- top style,
- bottom cut,
- rear coverage,
- construction,
- technical solution.

If you are unsure which option to choose in the Request Form, you do not need to decide everything yourself.

Simply select **“Not sure – I would like NDG’s recommendation”** where available.

Personal guidance is part of the NDG custom-made process.

6. Bikini Design

Once your request has been reviewed, we will develop the overall look of your bikini.

Together we consider:

- preferred main colour,
- optional secondary colour or colour combination,
- crystal combination,
- connectors and details,
- top and bottom design,
- your physique and stage presentation,
- federation and division requirements.

If there is a particular **NDG design** you like, you may provide the name, link or description in the Request Form.

Every NDG bikini is individually designed and handcrafted.

Previous designs may serve as inspiration, but each custom bikini may be adapted according to the individual client, available materials, physique and competition requirements.

7. Final Approval

Before production begins, the final order specification is confirmed.

This normally includes:

- size,
- top style,
- bottom cut and coverage,
- colour,
- crystals,
- connectors,
- overall design,
- final price,
- estimated completion timeline.

If your request is accepted, you will be asked to review and accept the **NDG Custom Bikini Agreement** before the order is confirmed.

Once the final specification has been approved, the required agreement has been accepted and the deposit has been received, the order becomes binding and production may begin.

8. Payment

Our standard payment structure is:

50% deposit before production begins

and

50% final balance after completion and before dispatch or personal handover.

Any applicable shipping cost is normally paid together with the final balance.

If different payment terms are agreed for a particular order, they will always be confirmed individually.

9. Production Time

Our standard estimated production time is approximately:

4–6 weeks

During peak competition season or periods of high demand, production may take approximately:

up to 8 weeks.

We strongly recommend submitting your request well in advance of your competition.

The estimated timeline for your specific bikini will always be confirmed individually according to:

- production capacity,
- competition date,
- design complexity,
- availability of required materials.

Submitting a request does not guarantee production availability until the order has been reviewed and formally accepted.

10. Production

Every NDG bikini is individually handcrafted.

The process may include:

- pattern preparation,
- fabric preparation and cutting,
- sewing,
- assembly,
- preparation of connectors and straps,
- hand application of crystals,
- final finishing.

Crystals are applied individually by hand with attention to detail, balance, symmetry and overall stage impact.

11. Quality Control

Before dispatch or personal handover, every bikini undergoes a final quality inspection.

We check in particular:

- stitching and construction,
- cut and fit specifications,
- connectors and straps,
- crystal placement and condition,
- fabric,
- overall workmanship and appearance.

The bikini is dispatched only after this inspection has been completed.

12. Physique Changes During Contest Preparation

Competition preparation often involves significant changes in physique.

The final fit may be affected by:

- weight loss,
- changes in muscle mass,
- changes in body fat,
- water manipulation,
- peak week,
- other physiological changes.

For this reason, it is important to provide the most current and accurate information possible when submitting your request.

Your current weight and expected stage weight help NDG assess the amount of change expected before your competition.

If your physique changes significantly while your bikini is in production, please contact us as soon as possible.

Depending on the production stage, we can assess whether an adjustment is possible or necessary.

13. When Your Bikini Arrives

Once you receive your bikini, we recommend that you:

- carefully unpack it,
- inspect its condition,
- gently try it on,
- avoid unnecessary force on connectors or crystal areas,
- contact us without undue delay if you notice a possible issue.

If you believe there may be a manufacturing problem, please contact NDG before attempting any alteration yourself.

14. Competition Day

To keep your bikini in the best possible condition:

- make sure your competition tan is completely dry before putting on your bikini,
- put the bikini on carefully,
- avoid pulling directly on crystal areas,
- handle connectors and straps gently,
- whenever placing the bikini on a surface, make sure the crystals are protected from direct contact with hard or rough surfaces by placing a clean, soft fabric underneath, as the crystals may become scratched,
- whenever possible, place the bikini with the fabric side touching the surface and the crystal side facing upward,
- keep the bikini away from liquids and avoid placing drinks or other liquids near it,
- keep sharp objects away from the fabric and crystals,
- store the bikini safely between uses.

15. Bikini Care

For the exact washing, drying, storage and crystal-care instructions, please always follow the enclosed **NDG Bikini Care Guide**.

The Care Guide contains the recommended care procedure for the fabrics, crystals and adhesives used in NDG bikinis.

Following the Care Guide helps preserve the appearance, functionality and longevity of your bikini.

If you are unsure about the correct care procedure or need advice regarding cleaning, storage or repair, please contact us before attempting any alteration or treatment yourself.

16. Crystal Care

Every crystal is applied individually by hand.

During normal use, an occasional crystal may loosen over time. Minor crystal loss resulting from normal wear does not in itself indicate a manufacturing defect.

Purchased bikinis therefore normally include a **spare crystal kit**.

If more extensive crystal repair is required, please contact us.

17. Alterations & Service

Subject to technical possibilities, NDG may offer:

- crystal replacement,
- strap adjustments,
- connector replacement,
- minor size alterations,
- repairs,
- general inspection and maintenance.

Where the service is not related to a manufacturing defect, additional charges may apply depending on the work required.

Please contact NDG before making any significant alteration yourself.

18. Complaints & Issues

If you believe your bikini has a manufacturing defect, please contact us and include:

- your name or order identification,
- a short description of the issue,
- photographs or video.

Every case will be assessed individually.

Issues resulting solely from inaccurate measurements provided by the customer, significant physique changes, normal wear, improper care or mechanical damage during use do not in themselves constitute manufacturing defects.

Full details are set out in the **NDG Custom Bikini Agreement**.

19. What Is Included With Your NDG Bikini?

The exact contents may vary according to the individual order, but a standard NDG package normally includes:

- your handcrafted NDG competition bikini,
- **NDG Luxury Box**,
- protective pouch / dustbag,
- spare crystal kit,
- any additional accessories agreed as part of your order.

20. Contact

If you have any questions during the request, design or production process, please contact us:

E-mail:

natandiandg@gmail.com